

PLAN APPOINTED CLAIM EVALUATOR® (PACE)

Protect the Plan...

Protect forward-thinking plan sponsors against fiduciary liability.

Be an industry leader and implement **a new profit center** by shifting fiduciary burdens away from current and prospective clients, and onto the PACE!

The self-funded industry already turns to The Phia Group for our legal and analytical expertise. Now, acting as your PACE, we handle final internal appeals as a fiduciary.

When a benefit plan sponsor chooses to utilize the PACE service, we assume the fiduciary role, stand behind our directive, and defend our decisions in the face of external appeal and judicial scrutiny.

The Phia Group will also facilitate the retention of Independent Review Organizations (IRO) in accordance with applicable law, help facilitate the IRO external appeal process, and coordinate with stop-loss – including appealing denials by the excess carrier if and when applicable.

Keeping PACE with The Phia Group

- Plan Document Review and Revision to Ensure Compliance
- Multifaceted Implementation Ensures Awareness and Seamless Utilization
- Advanced Level Webinars are Presented Exclusively for PACE Clients
- The PACE Performs an Assessment of Final Internal Appeals and Issues Directives as a Fiduciary
- Unsurpassed Legal Analysis, Clinical Review, and Access to URAC-Accredited IROs
- The PACE Ensures Claims are Processed in Accordance With Plan Terms
- Relevant Stop-Loss Policies and Network Contracts are Reviewed
- TPAs Facilitating the PACE Service Receive an Administrative Fee PEPM



EMPOWERING PLANS

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