

# BALANCE BILLING SUPPORT

Learn • Plan • Save • **Protect**

The Industry's Leading Subject Matter Experts – We Develop and Implement Innovative Solutions to Resolve Balance Bills... No Case is too Complex

- ▶ Our Mission is to End Balance Bills by Leveraging Law and Strategic Techniques
- ▶ Developed Over Decades, Our Pioneering Efforts have Resulted in an Unrivaled Approach
- ▶ For a PEPM Fee, Our Service Can Be Paired with Any Payment Program or Methodology
- ▶ Experienced Attorneys Design the Program to Emphasize Patient Advocacy and Plan Defense
- ▶ We Stay Ahead of the Opposition – Evolving to Match Changes in Law and Provider Behavior
- ▶ Education, Support and Direct Communication is Provided to Members Every Step of the Way
- ▶ Program Parameters are Transparently Defined and Explained in Advance
- ▶ In Depth Reporting Utilizes One Cohesive Platform, Addressing Cases, Laws and Providers
- ▶ The Phia Group Advocates for the Industry and Challenges Abusive Provider Tactics



EMPOWERING PLANS

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